



Social network and knowledge centre for inclusive citizen participation

From connecting online to meeting offline



Community care



Communication



Public participation



Neighbourhood
scan



Neighbourhood
Concierge

High demand for more structured and hyperlocal communication

Degree of connectedness

Family / friends



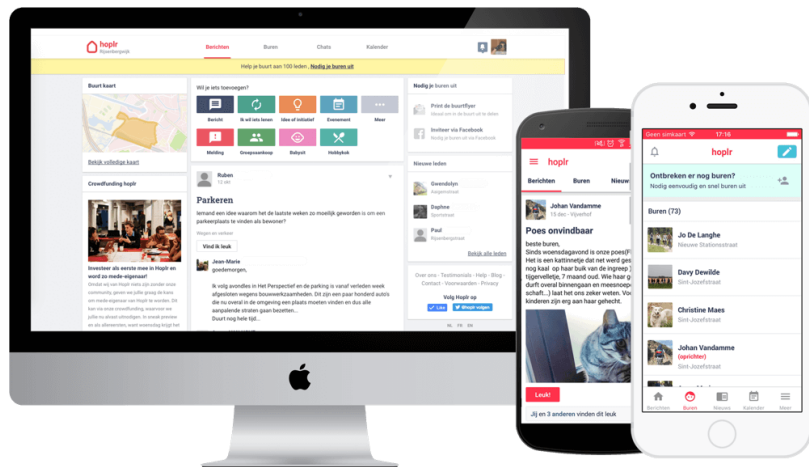
Neighbourhood



City / Country / World



From connecting online to meeting offline



Get to know your neighbours:

- Circular economy
- Neighbour help and social support
- Neighbourhood activities
- Participation projects

650.000

Households active

74%

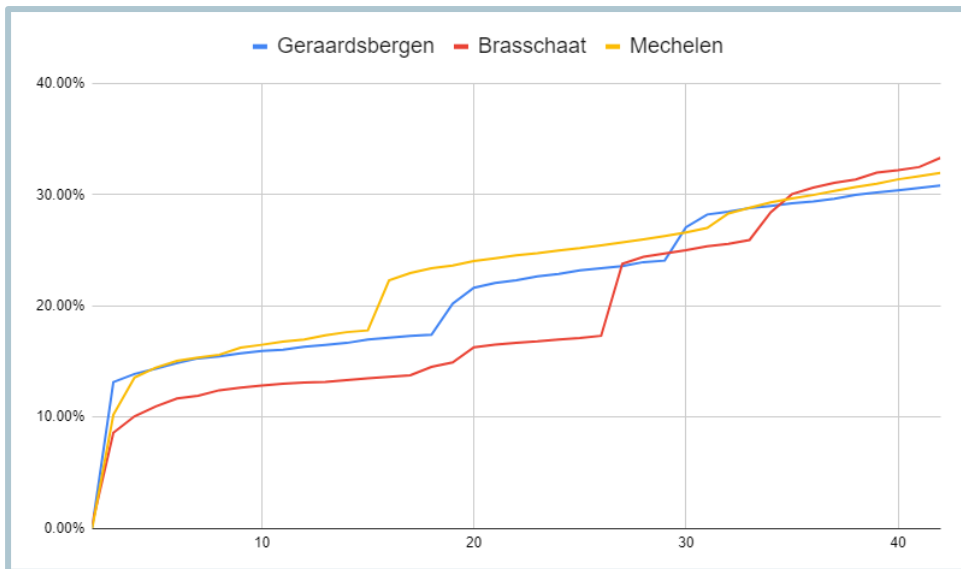
Weekly online

36%

Met new neighbours

Together, we build caring and sustainable communities

- **Invitation letter** ensures an initial conversion of **15%**
- Average conversion of **32%**
- Organic growth through **online invitations** and **word of mouth**
- The government **logo** generates trust
- Distribution carried out by local organisations



Dear,

Your municipality has recently started using the closed neighbourhood website Hoplr. Anyone who lives in Strassen can sign up to this website to easily reach their neighbours.

What can you use this website for?

- to get to know your neighbours better
- to **take care** of your neighbours and organise **solidarity actions**
- to borrow a **ladder** or **drill**
- to find a good **plumber** or reliable **babysitter** in the neighbourhood
- to help determine the design of a **new playground**
- to discuss **traffic problems** or **road works**
- to announce a **garage sale** or **neighbourhood party** ...

The **coronavirus** causes less social contact and more isolation at home. In these difficult times, it is important to have people you can count on nearby. Through Hoplr, neighbours can easily **keep in touch with each other** without any risk.

Of course, such a network only makes sense if enough neighbours register. In other municipalities in the Benelux Hoplr is already a success. Hopefully we will soon be able to welcome you online as well!

Signing up is easy and for free, **instructions** are below. The mobile app for iPhone is available in the App Store and for Android in the Play Store.

Kind regards,

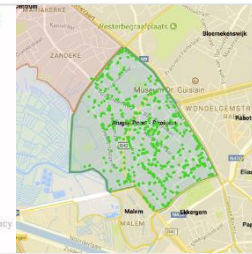
Neighbourhood network Hoplr

You are invited for the neighbourhood network **Strassen**

How do you register?

1. Download the **mobile app** or visit www.hoplr.com and fill in your address
2. Fill in your neighbourhood code
XQ2U4
3. Sign up for your neighbourhood

Your data is secured and protected in line with European privacy legislation



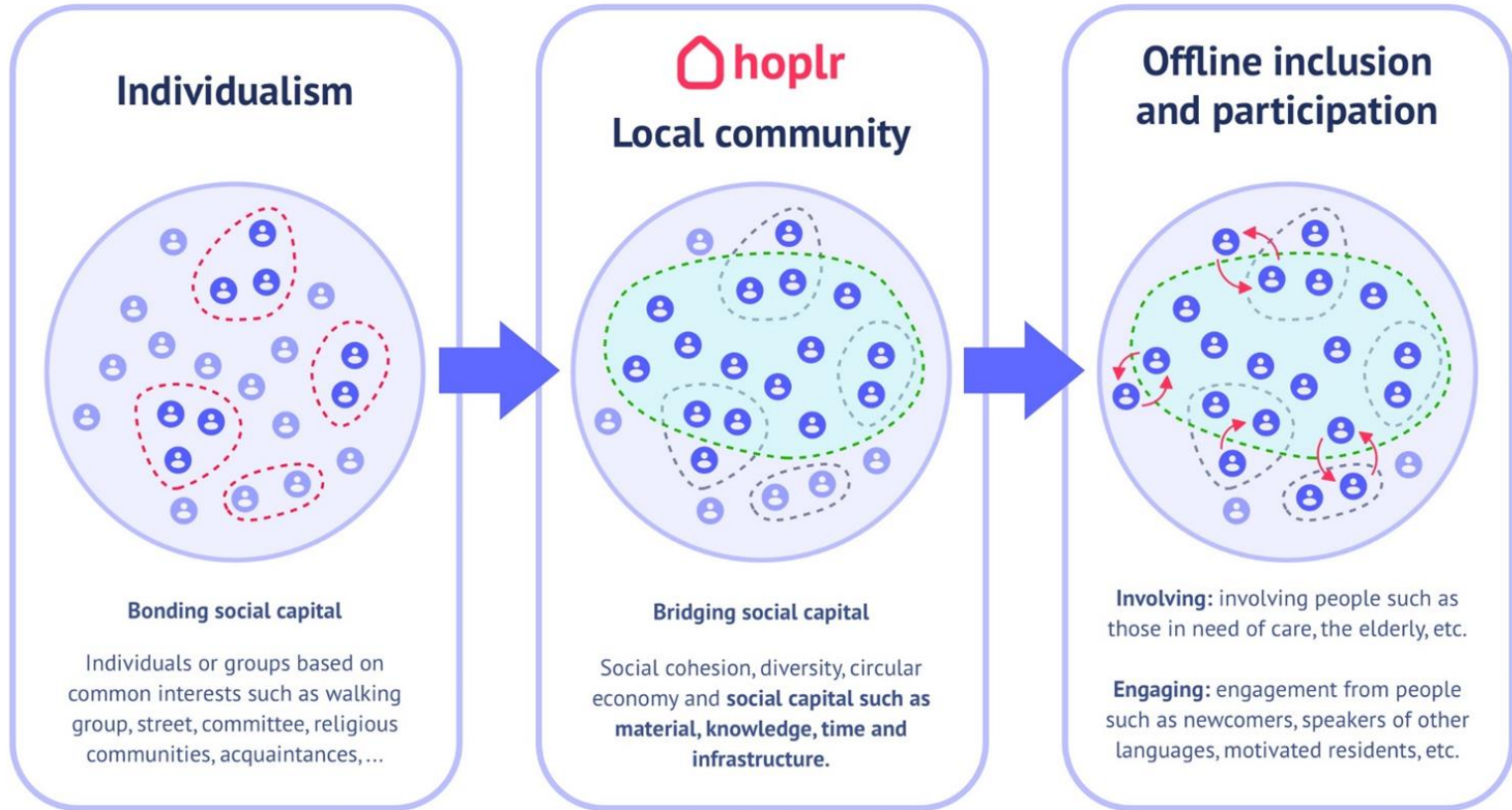
Receive public utility notifications via neighbourhood network Hoplr soon




We connect neighbours and stimulate offline encounters, engagement and social cohesion.

Community building is essential to activate the social capital and to anticipate the societal challenges of tomorrow such as neighbourhood care, ageing, inclusion and citizen participation.

Hoplr activates the social capital







Practical examples of social cohesion

 **64** Neighbour helper 14 Mar - Rue des Romains (>5km)




Help request: Moving Boxes Wanted


Hi! Does anyone have spare boxes (ie: from Amazon) to give away?

 Nice  +  React



 Neighbour helper 14d

I should have 1-2 to give away, not but happy to help.

 1  +  React

 Neighbour helper 14d

That's great! I'll send my husband c

 +  React

 **62** Neighbour helper 06 Nov - Rue de la Solidarité (>5km)

Help request: Request for lawn mowing

Hi, we have recently moved to a house with garden and we don't have any equipment for taking care of the garden yet. Can someone lent us a lawn mower for a couple of hours? I need it this weekend but any other day is ok. We live in rue de la Solidarité. Also any advise on what type of lawn mower should we buy will be welcome. Thanks.

 25 Feb - Rue des Orchis (>5km)


« Digital math class by Mr. Klensch »

As high school teacher I am opening up a digital math class to offer pupils and parents further assistance in learning. I will provide a selection of practice problems to be solved playfully and autonomously.

« Digital math class » : 7e (7th grade) <https://bit.ly/3JKtoET> 5e (9th grade) <https://bit.ly/3L7EJyn>


Kind regards, pk


 General


 **48** Neighbour helper 14 Mar - Rue des Romains (>5km)

Flowers to give away

Hello All, as I will be traveling, would like to give away this nice flower bucket - u could still enjoy for couple of days. 😊

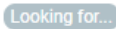
 Give away



 **75** Neighbour helper 20 Feb - Rue des Romains (>5km)

conversation in english

Hi, I would like to improve/train my English. So I would like to know of someone available for individual or group conversation :) (missing cafe babel)

 Looking for...

 **52** Neighbour helper 28 Jan - Route d'Arlon (>5km)

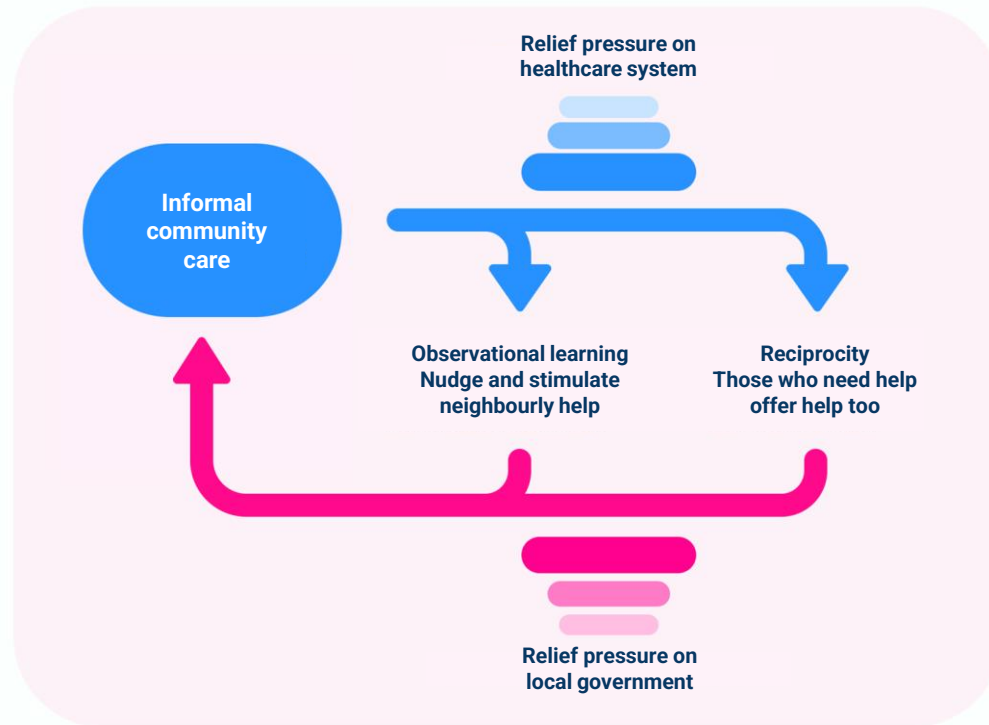
Looking for badminton players :)

Dear neighbors!! I am a badminton semi-beginner and I'm looking for people to play with so I can get better ! We can share the court booking fees of course (it's 17€/hour)! Let me know if you're interested, I've usually played at the kockelscheuer sports center. Thanks in advance 😊

 Looking for...

From community to a more inclusive neighbourhood

58% of help requests are handled by the neighbourhood



Practical examples of neighbour help

C

23 Jan - Rue de l'Indépendance (>5km)

Help with childcare logistics

Hi! We are looking for someone occasionally to help pick up our children (5 and 8) and take them to their activities. Ideally with own car and available Tuesdays and Thursdays in the afternoon as an alternative. Many thanks

Looking for...

M

16 Dec - Route d'Arlon (>5km)

Help offered to residents of building on fire.

Hi there I live close to the building with the fire and a neighbour mentioned a couple living there also have a baby. I just want to check if they need baby supplies ASAP. If they or a friend see this please don't hesitate to contact me.

Give away

A

35

Neighbour helper 18 Jan - Route d'Arlon (>5km)

Help request: Stepup TV unit, cupboard

I need help to complete the setup of my TV furniture and also mount the TV on the wall. Also to setup my cupboard from the beginning. I'm unable to drill into the wall.

I need help with ...

Chores

Carpentry

Contact me

Private chat



62

Neighbour helper 25 Nov - Rue de la Solidarité (>5km)

Help request: Help with Luxembourgish

Hi,

I have to attend an "Atelier d' information relatif à la procédure d'obtention du statut de salarié handicapé" which is only in Luxembourgish and I need someone to translate to English for me. It takes place next Tuesday (30-11-2021) at 8:00am and it lasts two hours. The location is the "Agence pour le développement de l'emploi" at 19, rue de Bitbourg, 1273 Luxembourg-HAMM.

Anyone who could help with this?



48

Neighbour helper 07 Nov - Rue des Romains (>5km)

Christmas - New Year pet sitting

Hello All, around Xmas and New Year it can be complicated to find pet sitter. I will be back to Luxembourg on the 26th December evening, so i can look after your pets any time after that date :-) have a great evening, Eva

Service Dashboard



Community care



Communication



Public participation



Neighbourhood
scan



Neighbourhood
Concierge

Community care and longer independent living

From local community to a caring and inclusive neighbourhood

Engage in the local conversation:

- Inform, sensibelize, incentivize, engage and activate
- Map the social capital
- Easily find volunteers
- Verified accounts
- Match help demand and offer

5 UNSOLVED	22 SOLVED THIS WEEK	4 PLANNED	Filters: Open, Concierge is looking (1), Waiting for answer, Planned (4), Solved (86)				
C: Jean-Pierre Dutoir S: Dimrit Neys L: Sint-Pauluswijk TEST TEST Tondre la pelouse #T120 - Resolved in 0 hours	C: Isabelle Boutet S: - L: Schuman park Decapage et peinture 3 portes #T119 - Unresolved for 73 hours	C: Jean-Pierre Dutoir S: Dimrit Neys L: Sint-Pauluswijk Entretien jardin #T118 - Resolved in 0 hours	C: Claire Harllooper S: Maya Beydous L: Grubumont - Van Muydenspark Aide avec les courses - avec voiture - 1 ... #T117 - Unresolved for 78 hours	C: Alain Veriest S: - L: Grubumont - Van Muydenspark Courses en ligne en l'absence de l'aidé ... #T116 - Resolved in 0 hours	C: Régine De Crombrughe S: Jean François Van de Put L: Vogelzangwijk Tuyau de douche à remplacer #T115 - Resolved in 0 hours		
C: Micheline Nagels S: Jean François Van de Put L: Sint-Jacobs - Kluudaa Déboucheur analyse de machine à laver #T114 - Resolved in 0 hours	C: Michèle Flasse S: Jean François Van de Put L: Roodbeek - Sterrebeelden Spots de salle de bains #T113 - Resolved in 51 hours	C: Hongsiang Nedergedaeld TAN S: - L: Grubumont - Van Muydenspark Check weird noise of heating #T112 - Resolved in 6 days	C: Geneviève Dupont S: Thierry Desailly L: Vogelzangwijk Vérification d'un répondeur/fax/téléphone #T111 - Unresolved in 57 hours	C: Andrie Lambert S: - L: Roodbeek - Sterrebeelden Monter Comanch/2 Plus #T110 - Resolved in 7 days	C: Jean-Pierre Dutoir S: Dimrit Neys L: Sint-Pauluswijk Reconnecter des câbles de télévision #T109 - Resolved in 19 hours		
C: Philippe Fernand M. Taziaux S: - L: Vogelzangwijk Montre Comanch/2 Plus #T108 - Resolved in 18 days	C: Marie-Laure Ingelbach S: - L: Vogelzangwijk Monter Comanch/2 Plus #T107 - Resolved in 12 days	C: Christine Dewerpe S: Philippe Fernand M. Taziaux L: Vogelzangwijk Visite découverte pour différents brioct... #T106 - Resolved in 48 hours	C: Marie-Paule Poque S: Jean François Van de Put L: Vogelzangwijk Vérification de la réparation pour la mac... #T105 - Resolved in 13 days	C: Anne-Marie Descamps S: Geoffrey Actergal L: Grubumont - Van Muydenspark Jardnage de printemps #T104 - Resolved in 6 days	C: Anne-Marie Descamps S: Philippe Fernand M. Taziaux L: Vogelzangwijk Jardnage de printemps #T103 - Resolved in 6 days		
C: M. Taziaux S: - L: Vogelzangwijk Nettoyage de terrasse au Kitcher #T102 - Resolved in 12 days	C: Matthieu Sander S: Geoffrey Actergal L: Sint-Jacobs Tonte de pelouse - deux petits jardins #T100 - Resolved in 14 days	C: HD Fabrique d'Église Saint-Lambert S: HCSINET L: Woluweaan - Bronserpark Occasional cleaning of parish hall #T99 - Resolved in 23 days	C: Marion Birnstell S: Philippe Fernand M. Taziaux L: Sint-Jacobs Nettoyage de terrasse au Kitcher #T98 - Resolved in 82 hours	C: Marion Birnstell S: Philippe Fernand M. Taziaux L: Sint-Jacobs Déboucheur une toilette #T97 - Resolved in 7 days	C: Marion Birnstell S: Philippe Fernand M. Taziaux L: Sint-Jacobs Déboucheur une toilette #T97 - Resolved in 7 days		
C: Jean-Pierre Dutoir S: - L: Sint-Pauluswijk Recherche de compagnie #T94 - Resolved in 34 days	C: Yvès Verson S: Kortem Cura Services Integrated Subst... L: Sint-Pauluswijk Aide à la déclaration fiscale #T93 - Resolved in 23 days	C: Rahma El Issouli S: Kortem Cura Services Integrated Subst... L: Sint-Pauluswijk Shopping aide + aide familiale + cleanin... #T92 - Resolved in 41 days	C: Rahma El Issouli S: Jean François Van de Put L: Sint-Pauluswijk Changer la serrure #T91 - Resolved in 5 days				



Neighbour help



Talent database





Field work



Concierge (BCQ)

Neighbour help and talent database


 Schrijf een reactie

 **Marleen Dhooge** heeft burenhulp toegevoegd
Burenhulp - Gisteren - Vijverhof

Zelf ben ik moeder van 4 volwassen kinderen (waaronde 3 kleinkinderen. Ervaring genoeg...
Ik ben veel thuis en zou die graag zinvol invullen, zowel o...

Ik kan burenhulp met:

- Met de hond wandelen
- Babysit
- Boodschappen
- Klusjes
- Vervoer

 **Erik Van Eetvelde**
Gisteren - Vijverhof

hoplr | Dashboard Berichten Participatie **Buurtzorg** Kaart Omgevingsanalyse Inspiratie Groepen






Zorgzame buurten
Sluit buurtwerkers of middenveldorganisaties aan in één of meerdere buurten via een geverifieerde account. Verbind hulpvragers die nood hebben aan ondersteuning met vrijwilligers of burenhulp.

Oproep vrijwilligers
Ga actief op zoek naar vrijwilligers
[Start oproep](#)

Buurtwerkers toevoegen
Een buurtwerker account kan registreren op het buurtnetwerk en kan je toegang geven tot één of meerdere buurten
[Interesse? Neem contact op joris@hoplr.com](#)


Talentedbank burenhulp (188)


Zoeken... Buurten Thema's


Naam	Buurt	Categorieën	Chat
 Adrijan A Burenhulp	Wolvendries - Grote Weide	Gras maaien, Word, ...	Chat
 Andy Debontridder Burenhulp	Sint-Rochus	Coaching, Word, ...	Chat
 Anke Haex Burenhulp	Buizingen	Excel, Word, ...	Chat
 Anne Baekens Burenhulp	Don Bosco - Stroppen	Gezelschap, Gesprekjes, ...	Chat
 Annelies Walravens Burenhulp	Hondzocht - Lembeek West	Hondenoppas, Autorijden, ...	Chat

Inspirational field work in other cities and towns


Local services and organizations


 **Buurtzorg Den Hopstaak zorgcampus WV** (i) [Privé chat](#)
Kloosterstraat


 **Dienstencentrum Ten Patershove** (Buurtwerk) [Privé chat](#)
Maria Doolaeghestraat

 **Gemeenschapswacht Edegem** (Gemeenschapswacht) [Privé chat](#)
Gemeenteplein- Woont hier sinds 2016
Ambtenaar - Gemeenschapswacht - Gemeente Ede...

Social workers

 **Sarie Van de Aa** (Projectcoach Klimaatwijken) [Privé chat](#)
Heuvelpark

 **Thera Hurkmans** (Punt Welzijn) [Privé chat](#)
Sint Jozefskerkplein
Ookwonder, Stichting Punt Welzijn

 **Welzijnswerker Wannes** (Buurtwerker) [Privé chat](#)
Gemeenteplein


Healthcare providers

 **Carlo Theuwen** (Thuisbegeleider) [Privé chat](#)
Oudstijderslaan

 **Charlotte Vallaeys** (Buurtwerker) [Privé chat](#)
IJzerheemplein- Woont hier sinds 2020
diensthoofd buurtgerichte zorg - Ldc Ten Patershove

Community officers

 **Ingrid Stas** (Wijkwerker) [Privé chat](#)

 **Eefje Noppen** (Wijkmanager) [Privé chat](#)
Limburgplein
Ambtenaar - Wijkmanager

The Neighbourhood Concierge (BCQ)

A digital network is not accessible to everyone, e.g. elderly, digitally illiterate, vulnerable groups.

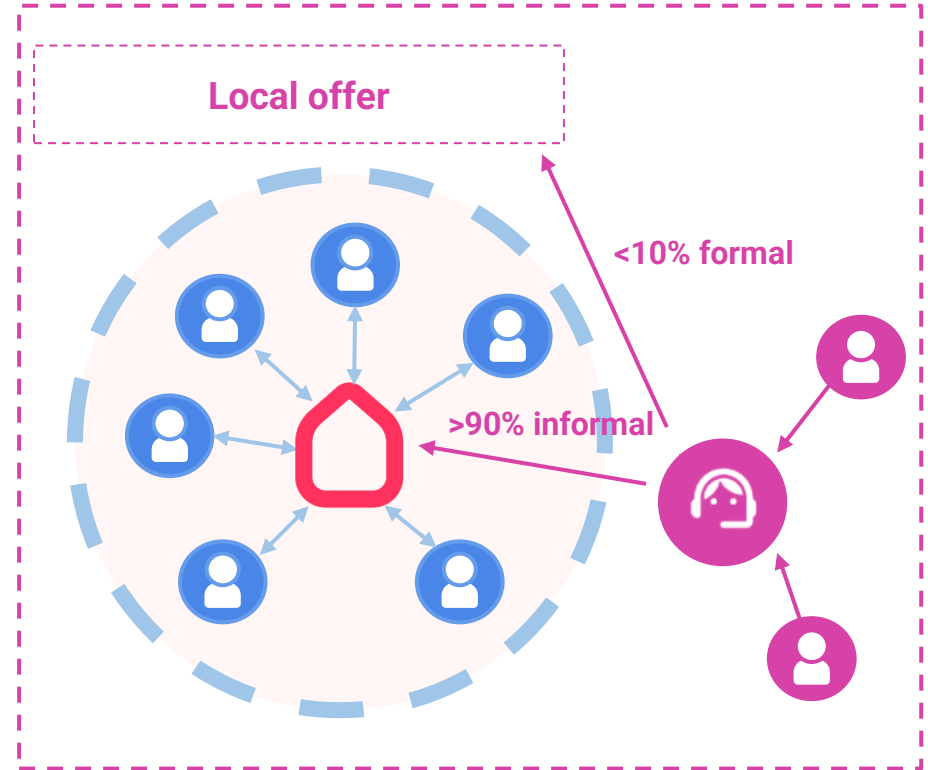
The Neighbourhood Concierge is a local person of trust who handles help requests to enable residents to live independently longer.

Nearly one in three elderly people is not self-reliant.

Self-reliance means: shopping, cooking, taking care of household, and safely using one's own vehicle or public transport.

13% of the elderly needs more help.

16% of informal caregivers indicate they are heavily burdened.
13% of informal caregivers indicate that they are overloaded.



What kind of support and services does BCQ offer?

- Company and daily chores
- Neighbourhood concierges are always available by phone and work in close contact with neighbourhood suppliers.

Companionship

- Conversations
- Play board games
- Going for a coffee

Run errands

- Purchases
- Picking up medication

Health & Care

- Schedule appointments
- Pedicure
- Coiffeur

Garden

- Mowing the lawn
- Vegetable garden
- Cleaning weeds
- Trim bushes
- Cutting branches
- Shoveling snow

Transportation

- Doctor visit
- Driving to the bank

Tech & Administration

- Tax return
- Using a computer or smartphone
- Help with online banking
- Help with social media
- Configuration television
- Help with wifi connection
- Installing apps & hardware
- Assist with personal administration

Sports & Exercise

- Going for a walk
- Assist with playing a sport
- Yoga & meditation
- Physical coach

Cook

- Meal prepping
- Assist with cooking and baking
- Teach recipes

House tasks & Chores

- Help with light cleaning
- Assist with laundry
- Organizing in the house
- Change a light bulb
- Putting out the garbage
- Moving furniture
- Small electricity repairs
- Putting furniture together
- Unclog sink/toilet
- Bicycle repair

Child care

- Babysitting
- Homework supervision
- Entertainment

Pet help

- Pet sitting
- Taking pets for a walk
- Feed pet
- Drive pet to the vet

Educating

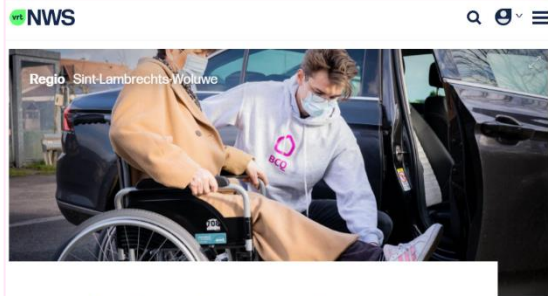
- Practicing a language
- Tutoring at home

Our team of concierges

- Build a local network of social support
- Screen suppliers
- Available by phone non-digital citizens
- End-to-end follow up of any help request
- Insurance and reimbursements
- Also available for caretakers
- A user friendly and transparent dashboard
- >90% of help requests is solved by the community



From 58% to 94% closed help requests in the neighbourhood



Regio: Sint-Lambrechts-Woluwe

Buurtconciërges moeten ervoor zorgen dat mensen langer thuis kunnen wonen



BCQ © Joachim Van Bellegheem

Eerste Belgische 'buurtconciërges' aan de slag in Brusselse gemeenten: "Niet alleen voor ouderen"

Alertez-nous

Accueil BX1 - Radio Direct TV Demier JT Agenda

Solidarité avec l'Ukraine | Coronavirus / COVID-19 | Question(s) | Les dossiers de la rédaction | Whassup BX!

Woluwe-Saint-Lambert : des concierges de quartier pour aider les habitants



Buurtconciërges kunnen druk op zorgsector verlichten: "We kunnen met gerust gemoed onze huissleutel afgeven"



Brussels municipality first in Belgium to employ 'neighbourhood caretakers'

Les premiers "concierges de quartier" à Woluwe-Saint-Pierre : "on veut couvrir tout Bruxelles en 2023"

Bruxelles Reportage

M.D.

Abonnés Publié le 03-03-22 à 12h05 - Mis à jour le 03-03-22 à 17h10



© William Deboucle

De buurt huisvest een immens potentieel om mensen langer thuis te laten wonen

Met een nieuw concept willen de opstarters van het sociale netwerk Hoplee die druk op de gezondheidszorg verlichten, door mensen langer zelfstandig thuis te laten wonen. Buurtconciërges zullen worden ingezet om het sociaal netwerk dat de buurt aan de opstarters en het verspreide lokale aanbod te ondersteunen, zodat meningsruimte en informatie zijn in handen van particulieren worden gegeven.

Dit studeer je nu een beetje van te weten. Zo, die link van het Nationaal Onderzoeksinstituut van 2018 die nog niet correct is. Het lijkt de link van de Belgische en andere landen met. Concluser dat niet de verspreiding van de Nederlandse Gemeenschappen dat lijkt een of de drie andere niet voldoende te is in de het behoud van de professionals en vrijwilligers maar die in 2018, en in het algemeen niet voldoende te is van een belangrijke menselijke uitdaging samen. Maar nu kunnen we de uitdaging samen oplossen met een netwerk die op hun manier een oplossing die nog altijd aan is ingezet om een samenwerking die alomteer andere disciplines, afhankelijk van individuen.



Hoe talrijker de draden binnen een sociaal netwerk, des te kleiner de mazen van het sociale vangnet.

— Jeroen Schellekens

menselijke kapitalen te profiteren. Daarom ontwikkelen wij op dit moment een netwerk van buurtconciërges om de buurt te ondersteunen om de specifieke behoeften van de buurt te ondersteunen. Het netwerk is ingezet om de buurtconciërges op afstand te ondersteunen en te ondersteunen.

te meer contact met vrijwilligers, maar te profiteren van de buurt. Zo worden mensen voor de buurtconciërges, maar ook andere mensen die de buurt aan de opstarters en het verspreide lokale aanbod te ondersteunen, zodat meningsruimte en informatie zijn in handen van particulieren worden gegeven.

De buurtconciërges zijn nu bezig met het bouwen van het sociaal netwerk dat de buurt aan de opstarters en het verspreide lokale aanbod te ondersteunen, zodat meningsruimte en informatie zijn in handen van particulieren worden gegeven.

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Most Read

- 1 Belgian supermarkets remove all Russian products from shelves
- 2 France announces lifting of vaccine pass and face mask mandate
- 3 Fines for driving with phone in your lap: New rules come into effect today
- 4 60% of Belgians would not take up arms to protect their country
- 5 Belgians rush for free iodine tablets after nuclear threat

Brussels municipality first in Belgium to employ 'neighbourhood caretakers'

Thursday, 3 March 2022



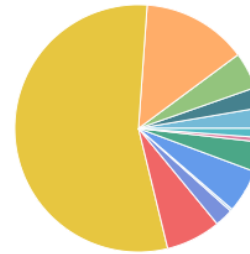
A BCQ helping an elderly woman. Credit: Joachim Van Bellegheem



Neighbourhood communication

From local community to dialogue and consensus building

- **High reach, no competition from commercial actors**
- **Communicate with one, several or all neighbourhoods**
- **Messages, alerts, activities, or polls**
- **Streamline internal organisation through concepts and chat**
- **Plan messages ahead in time**
- **Create communication projects**



Neighbourhood communication



Communication-projects



Scheduling messages



Communication mix

Halle solidair voor Oekraïne #PlekVrij

Oekraïners zijn massaal op de vlucht voor het geweld in hun land. Onze stad voorziet ook opvangplaatsen voor Oekraïense vluchtelingen.

Wil je financiële hulp bieden?

Wil je de Oekraïners in het land zelf helpen? Dan kan je geld rekeningsnummer van het Rode Kruis (BE53 0000 0000 5353 "Oekraïne") of een online gift doen via www.rodekruis.be/hu. Het geld wordt gebruikt om voedsel, water en medicijnen te

#PlekVrij #Halle

Stad Brugge
20 dec. 2018 - Eveline Strubbe

Langerei terug opengesteld voor het verkeer

Beste bewoners van de Langerei er

Vanavond (donderdag 20 decembe

Lees het bericht in de bijlage voor

The likes and comments of th

Sint-Anna- en Langestraatkwartier

11 likes

één maand g

Is nu reeds vrij! Merci voor d

één maand g

Super!

één maand g

Goed om weten! Thx.

één maand g

Oef! 😊

Gemeente Boechout
04 dec. 2018 - Sandra Gasten



Infoblad #boechoutbeweegt (december) nog niet ontv

Wie tegen het einde van deze week nog geen infoblad heeft ontvangen, kan dat wel al digitaal via deze link of onderaan in bijlage.

Wie intussen het infoblad wil bekijken, kan dat wel al digitaal via deze link of onderaan in bijlage.

COMM-18-habobe.december(web).pdf

Download

De vind-ik-leuks en reacties zijn in dit bericht gesplitst per buurt

Boechout Dorp

Sint-Katelijne-Waver
04 sep. 2018 - Anja Houtmeyers



Welkom in Sint-Katelijne-Waver - 4 oktober 2018

Welkomsmoment nieuwe inwoners

Bent u onlangs in onze gemeente komen wonen? Dan bent u van harte welkom op het welkomsmoment voor nieuwe inwoners, donderdag 4 oktober, 19.30 uur in de Wintertuin van de Ursulinen, Bosstraat 9. U krijgt een boeiende rondleiding, maakt kennis met het bestuur en andere nieuwe inwoners. Voor de kinderen is er een speelhoekje. Interesse? Inschrijven kan tot 17 september via [dit formulier](#). Alvast tot dan.

Leuk! Reageer

en 17 anderen vinden dit leuk

(buurt: Pasbrug - Nieuwendijk) 5

4 jaar geleden ben ik hier komen wonen. No Wel spijtig.

(buurt: Pasbrug - Nieuwendijk) 6

Wij hebben dat 20 jaar geleden ook niet gel

(buurt: Onze-Lieve-Vrouw) 5

Ik woonhier nu 6jaar en wie kan mij belette

(buurt: Centrum) 5 maanden

Spijtig genoeg ben ik van 14 sept. tot begin erbij geweest. Ben wel geen nieuwkomer, w ik zo een uitnodiging krijg. Mooi initiatief! V

Gemeente en OCMW Laarne
14 jan. 2019 - Pascal Haelterman

Update staking VERKO

Beste inwoners, de staking bij VERKO is nog niet voorbij, MAAR: de maandag -en dinsdagophaalrondes van HUISVUIJL worden verzekerd! Over woensdag en donderdag hebben wij nog geen info, maar we houden u op de hoogte. Met vriendelijke groeten, Pascal Haelterman

Leuk! Reageer

en 22 anderen vinden dit leuk

(buurt: Laarne - Kasteel) één dag geleden

Bedankt voor de info. Hoopl bewijst zijn nut.

3

(buurt: Steentje) één dag geleden

Merci voor de feedback!

1

(buurt: Hussevelde) één dag geleden

Merci

1

(buurt: Laarne - Kasteel) één dag geleden

Bedankt voor de info

1

(buurt: Laarne - Kasteel) één dag geleden

Bedankt 😊

1

(buurt: Zand - Meerskam) één dag geleden

Verco hier daarnet geweest enkel de kerstboom ligt hier nog.

1

Gemeente Schilde
10 mrt. 2019 - Katrien Dierckx

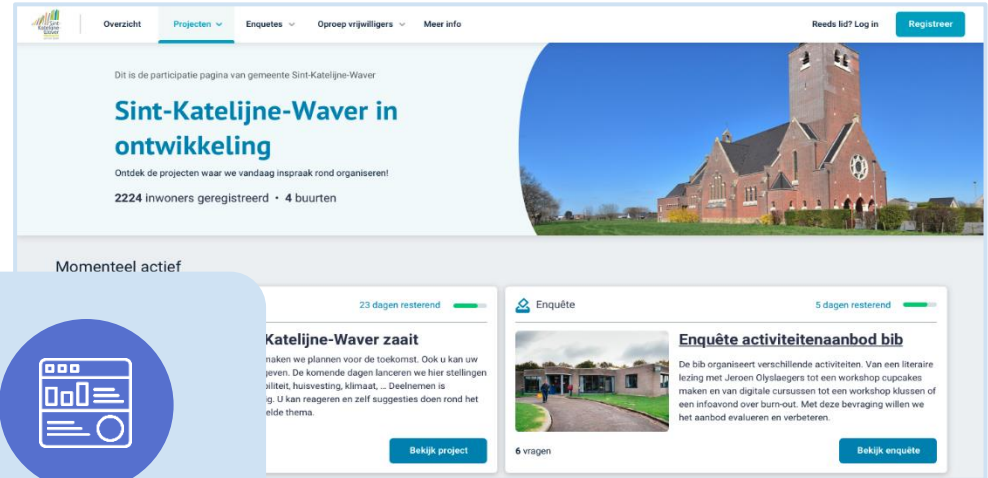
Noodweer zorgt voor stormschade in Schilde

Door het noodweer is er op vele plekken in de gemeente Schilde stormschade. Om dit efficiënt mogelijk aan te pakken worden de werken gecoördineerd vanuit de brandweer in Schilde. Er zijn drie ploegen van de brandweer en één ploeg van de gemeente aan de slag ter terrein. Er is een hoogwerker opgeroepen. Daarnaast levert de politie bijstand voor beveiliging.

Public participation

From local community to engagement and citizen participation

- Ask citizens for **ideas** and let them vote
- Stimulate conversation by means of **polls**
- Launch an **in-depth survey**
- Bundle opportunities to participate in a **project**
- Launch a **public engagement platform** with your own branding



Ad hoc
polls



Verified
surveys

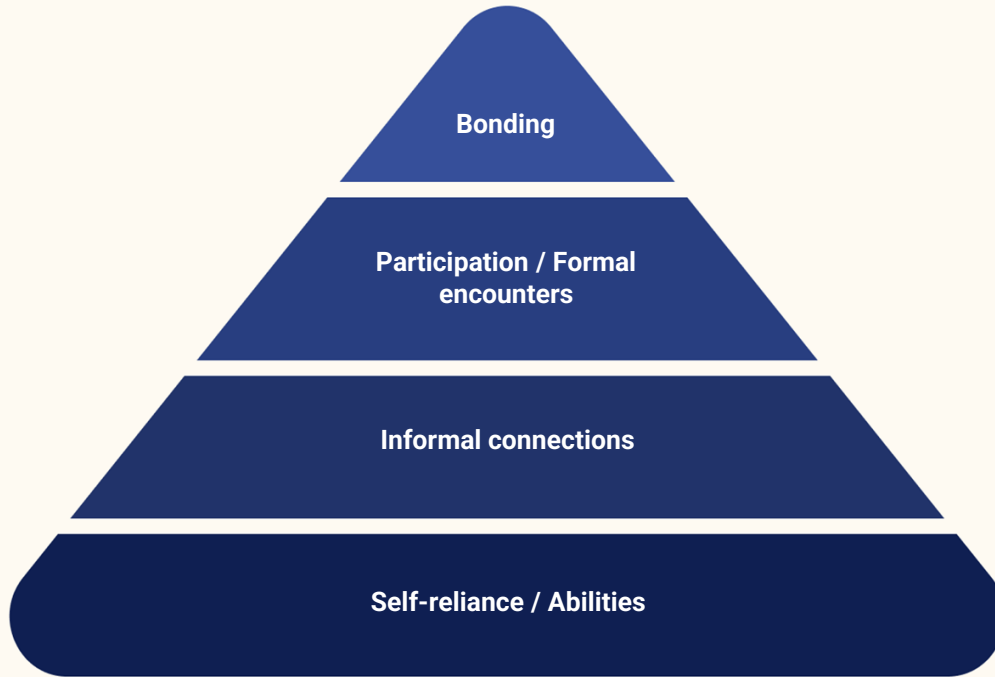


Participatory
budgeting



Public engagement
platform

The “Maslow” of community development



🏠 services

🏠 hoplr

🏠 BCQ

Some case studies



Laura Geerts • April 27, 2021

Case study: 5 ways the municipality of Waalwijk works on clean neighbourhoods with residents

5 minutes read

The municipality of Waalwijk uses neighbourhood communication and citizen participation to create attractive neighbourhoods. Not only during the creation of its spatial planning. ... [Read more](#)



Laura Geerts • July 9, 2021

Case study: City of Deinze supports community development and caring neighbourhoods with Hoplr

5 minutes read

About one year after the city-wide launch of Hoplr in Deinze, 3,772 households (22.6%) have registered. Uniquely, this government's Service Dashboard is managed by the Local Commu... [Read more](#)



Laura Geerts • October 19, 2021

Neighbourhood Scan: a neighbourhood analysis in collaboration with residents

5 minutes read

The neighbourhood scan is a participatory measuring instrument that maps the social capital of a neighbourhood, in dialogue with its residents. This methodology is based on a few ... [Read more](#)

Neighbourhood Scan - Talk of the town

All data is anonymized and aggregated in line with GDPR.

Child friendliness 60%



Sports 71%



Living and location 66%



Health and wellbeing 78%



Governance 64%



Social contact 53%



Mobility and traffic 32%



Safety 81%



Environment and nature 62%



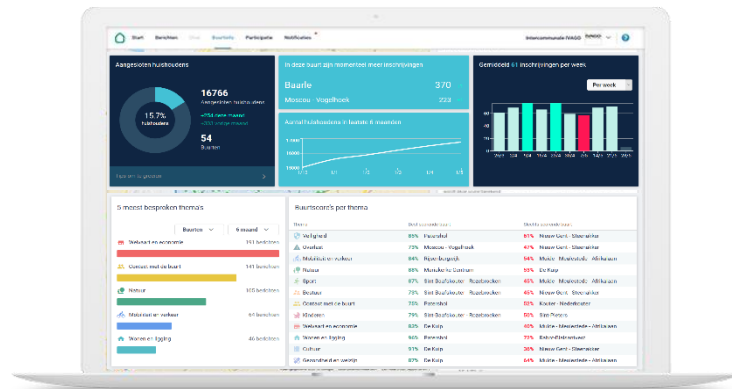
Culture 50%



Economy 67%



Nuisance 55%



Hoplr values digital security



INTIGRITI
ETHICAL HACKING PLATFORM

More info
hoplr.com/privacy
hoplr.com/terms



Den Haag



Ma Commune



STRABAG



revive



lochristi



!Deinze



KONTICH leeft!



Waalwijk



Why do cities and towns choose Hoplr?



Save time

Reach the neighbourhood efficiently
Map the neighbourhood's talents
Engage and activate citizens



Save money

Activate informal community care
Transcend departments
Custom quote



Save trouble

In-house community management
24/7 technical support
Screening neighbourly help

"Our mission to connect neighbours and build a sense of community has become more relevant than ever."



Seal of excellence from European commission for innovation, implementation and impact

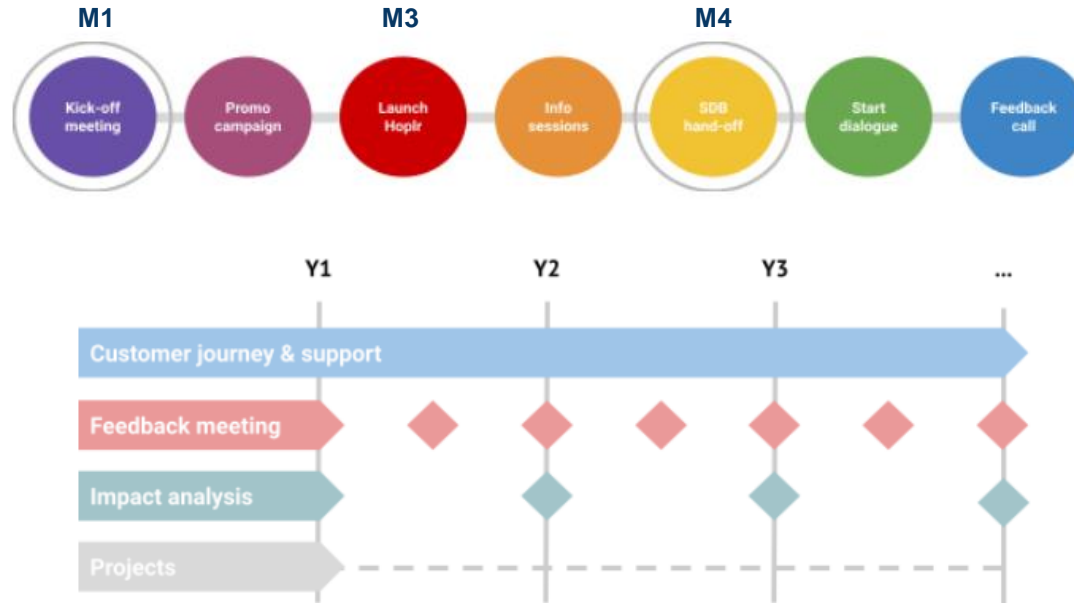


WINNER World Summit Awards 2020 in category Government & Citizen Engagement



WINNER European Social Services Award 2020 for best 'Social Technology Tool'

Implementation and aftercare



Year licenses are calculated based on chosen package and number of households
For an overview of our tools and services, please refer to <https://services.hoplr.com/pricing-plans>

Hoplr's MANIFESTO

1. COMMUNITY FIRST

Our communities play an essential role and it will always stay like that. That is why, in every decision, every change or every opportunity, we think about the added value for the neighbourhood and its residents in the first place.

2. AD-FREE

We aspire to keep Hoplr advertisement-free forever. Our business model is built on useful collaborations with valuable parties. This way all messages in your neighbourhood remain relevant, interesting and above all advertisement-free!

3. PRIVACY BY DESIGN

Protecting personal data is our biggest responsibility. Hoplr is therefore fully compliant with the European GDPR privacy legislation. We will never sell personal data.

4. INDEPENDENT

Hoplr is not associated with any political party or other interested parties and does not have to account to any external party. We respect each person's opinion and will not express our own; neither explicitly nor implicitly.

5. SOCIAL IMPACT

Our dream is that all Hoplr neighbours meet, help and get to know each other in real life. We believe in the power of the collective. That is why we will always organise activities and continue to give tips on social contact outside the platform.